

Battelle Retiree Directory
PNNL Retirees
Battelle Benefits Administration Office: 509.375.6361

Benefits Administration Department

Phone: 509.375.6361 Fax: 509.375.4455
Email: ask.benefits@pnl.gov
Benefits website: <http://benefits.pnl.gov/>

Address: Benefits Administration
Battelle PNNL
P. O. Box 999, MS K1-34
Richland, WA 99352

Requests to change coverage or level of coverage for Medical or Dental must be received in writing by the 7th day of the month prior to the month you wish the change to be effective (e.g., changes to be effective May 1 must be received by Benefits no later than April 7).

Change of Address

Notify Benefits Administration in writing. Include your Social Security Number in the letter. Change of address notification will be sent by Benefits to all appropriate areas except the BMI Federal Credit Union. Please change your address with the credit union by notifying them directly.

Pension Check Source

For W-4Ps or notification of non-delivery of check after 3-4 day allowance for mail delay, contact Jan Dean, Benefits Finance, Room A-186, 614.424.6172

Social Security/Medicare

www.ssa.gov, 800.772.1213
www.medicare.gov, 800.633.4227

Retiree Medical Plan and Dental Plan

Anthem Blue Cross Blue Shield

Group No.: 003325000
Toll-Free 800.514.3021
Hours: 8:00 a.m. – 8:00 p.m. Eastern Time Mon – Fri
24- Hour Nurse Line 888.596.9473
Website: www.anthem.com

CIGNA Dental

Group No. 3313284
Toll-Free 800.244.6224
Available 24 hours a day, 7 days a week
Website: www.mycigna.com

CVS Caremark

Toll-Free 888.543.4919 (Press 0 for an operator)
Available 24 hours a day, 7 days a week
Website: www.caremark.com

Retiree Life Insurance

Unum Toll-Free Number: 866.269.0978

LTD Claim Contact (if applicable)

Unum Toll-Free Number: 800.858.6843

The Hartford Toll-Free Number: 800.303.9744

Battelle Employees' Savings Plan

<http://battelle.vanguard-education.com>

This website provides information specifically related to the Battelle Employees' Savings Plan. In addition, it can help you manage your account, research your investment options, or learn how to maximize your savings.

www.vanguard.com

When you log on, you can check your account balance, conduct transactions, research funds, and use financial planning tools. If you haven't registered for online access, you'll need your Plan number (092024)

Phone: 800.523.1188

- Call Vanguard's 24-hour automated VOICE Network to conduct transactions, get detailed information, and more. You'll need your personal identification number (PIN) to use the voice automated system. If you do not have a PIN, call the same number and speak with a Vanguard Participant Services Associate. Or,
- Call and speak with a Vanguard Participant Services Associate to get answers to your questions or help with transactions Monday through Friday from 8:30 a.m. to 9:00 p.m. Eastern time, or 5:30 a.m. to 6:00 p.m., Pacific Time

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