

PNNL Retiree Directory

Who to Contact?

Retiree's last name begins with:	Benefits Specialist:	Phone:
A – I	Vicky Lee	(509) 375-5980
J – Q	Shawnee Schroeder	(509) 375-2053
R – Z	Emily Rannow	(509) 375-6359

PNNL Benefits Office

Phone: 509.375.6361

Fax: 509.375.4455

Email: ask.benefits@pnl.gov

Benefits website: <http://benefits.pnl.gov/>

Address:

PNNL Benefits Office

P. O. Box 999, MS K1-34

Richland, WA 99352

If you need to meet with a Benefits Specialist after retirement, please be sure to call and set up an appointment at least one day in advance.

Change to Coverage Deadline

Requests to change coverage or level of coverage for Medical or Dental must be received in writing by the 7th day of the month prior to the month you wish the change to be effective (e.g., changes to be effective May 1 must be received by Benefits no later than April 7).

Change of Address

A change of address can only be process once when you have completed the Change of Address Request form. This form can be found on the Benefits website or call the PNNL Benefits Office for a hardcopy to be mailed to you. Change of address notification will be sent by Benefits to all appropriate areas except the BMI Federal Credit Union. Please change your address with the credit union by notifying them directly.

Pension Check Source

For W-4Ps or notification of non-delivery of check after 3-4 day allowance for mail delay, contact Barb Ferguson, Benefits Finance, Room A-195, 614.424.6172.

Social Security/Medicare

www.ssa.gov: 800.772.1213

www.medicare.gov: 800.633.4227

Benefits Billing & Coupons

PayFlex Systems USA, Inc.

P.O. Box 2239

Omaha, NE 68103-2239

800.359.3921

COBRA Administrator

PayFlex Systems USA, Inc.

P.O. Box 2239

Omaha, NE 68103-2239

800.359.3921

PNNL Retiree Directory (continued)

Anthem Blue Cross Blue Shield

Group No: 003325000

Toll-Free: 800.514.3021

Hours: 8:00 a.m. – 8:00 p.m. EST, Mon – Fri

24- Hour Nurse Line: 888.596.9473

Website: www.anthem.com

Delta Dental

Group No: 1033-0010

Toll-Free: 800.524.0149

Hours: 8:25 a.m. – 8:00 p.m. EST, Mon - Fri

Website: www.deltadentaloh.com

CVS Caremark

Toll-Free: 888.543.4919 (Press 0 for an operator)

Available: 24 hours a day, 7 days a week

Website: www.caremark.com

Retiree Life Insurance

Unum: 866-269-0978

Battelle Employees' Savings Plan

For information specifically related to the Battelle Employees' Savings Plan please visit

<http://battelle.vanguard-education.com>. In addition, it can help you manage your account, research your investment options, or learn how to maximize your savings.

To check your account balance, conduct transactions, research funds, and use financial planning tools you will need to register at www.vanguard.com. If you haven't registered for online access, you'll need your Plan number (092024). You can also contact Vanguard at 800.523.1188.

- Call Vanguard's 24-hour automated VOICE Network to conduct transactions, get detailed information, and more. You'll need your personal identification number (PIN) to use the voice automated system. If you do not have a PIN, call the same number and speak with a Vanguard Participant Services Associate, or
- Call and speak with a Vanguard Participant Services Associate to get answers to your questions or help with transactions Monday through Friday from 8:30 a.m. to 9:00 p.m. EST, or 5:30 a.m. to 6:00 p.m., PST

PNNL Retiree Network

Life@PNNL isn't a program or a function but an overarching way to look at your total employee experience. From benefits to safety to career growth to maintaining a healthy work life balance, Life@PNNL impacts every aspect of your life at the Laboratory. This continues with Retirement by staying active in our PNNL Retiree Network. The Retiree Network meets every other month for a luncheon generally on the last Thursday of the month. RSVP for luncheon is required. If you are interested in finding out more about the Retiree Network or would like to be added to their mailing list, please contact::

Bernie Saffell bernie4109@yahoo.com

Merry Valdez merrynvaldez@charter.net